

## **‘Know Your Zone’ Frequently Asked Questions**

**Q: How many times per winter is the residential parking ban put in place?**

A: On average, the residential parking ban is called two to three times per winter when snow clearing of residential streets is required due to heavy snowfall.

**Q: How do I find out which residential snow zone letter has been assigned to my residential street?**

A: The best way for residents to know their zone is to visit [knowyourzone.winnipeg.ca](http://knowyourzone.winnipeg.ca), or by contacting 311. There is a look-up feature on the web page that will allow you to enter your street address to find out which snow zone letter has been assigned to your residential street.

**Q: How do I find out when my residential snow zone has been scheduled for plowing?**

A: The best way for residents to find out when their zone has been scheduled for plowing is to visit [knowyourzone.winnipeg.ca](http://knowyourzone.winnipeg.ca), or by contacting 311. The public is also encouraged to sign-up in advance for email or Twitter notifications for the latest winter parking ban updates.

**Q: Will my car be towed away if it is in violation of the residential parking ban?**

A: Vehicles that are not in compliance with the parking ban are likely to be towed and relocated to a nearby street. As such, vehicles will not be towed to the towing company’s compound. The location of these relocated vehicles can be found by contacting 311.

**Q: If I need to park on a residential street during the day when the residential parking ban has been called, how can I find out where parking is permitted?**

A: You can look-up any residential street snow zone by street address at [knowyourzone.winnipeg.ca](http://knowyourzone.winnipeg.ca), or by contacting 311 to determine if that residential street has been scheduled for plowing. You can also access [knowyourzone.winnipeg.ca](http://knowyourzone.winnipeg.ca) conveniently on your mobile device to find a place to park.

**Q: Will my residential street always have the same snow zone letter of the alphabet?**

A: Your residential street will have the same snow zone letter designation from the alphabet all this winter. Next year your letter may change, and you will need to check your snow zone letter again next winter. Zone letters are not assigned to streets that are not designated residential streets or streets where parking ban is not in effect.

**Q: Is it possible that my snow zone will be scheduled for more than one 12-hour shift?**

A: It is possible that your snow zone may need to be scheduled for more than a single 12-hour shift. This could occur when the progress of the plowing operation is delayed due to heavy accumulations of snow and ice or when plowing is required during extreme cold temperatures. If this were to occur updates would be provided through the media, [knowyourzone.winnipeg.ca](http://knowyourzone.winnipeg.ca), 311, and through email and Twitter notifications.

**Q: If I go away for an extended period of time this winter, where should I park my vehicle?**

A: It is recommended that you do not leave your vehicle parked on a city street if you go away for a period of time this winter. Residents are urged to park their vehicles at an appropriate off-street location to avoid getting ticketed and towed,

**Q: Why are these significant changes being made to the City's existing residential parking ban?**

A: The benefits of undertaking snow clearing operations on residential streets free of parked cars can readily be explained in terms of public safety, the safety of equipment operators, the higher quality of snow clearing and the cost savings to the City by not having to replot the streets once the cars have been removed. In addition, the former ban only restricted parking for a six hour period while snow clearing operations continued on a 24-hour basis.

**Q: Will I still have to keep my car off the street at night for the three days or more that it takes to complete the residential plow?**

A: It is expected the new residential parking ban will only be applicable for a single 12-hour period during a plowing event for any street or section of street (plow zone) that needs to be plowed. When your street is to be plowed, the snow map on the City's web site or contact with 311 will identify that your street is scheduled for plowing and the parking ban will be in effect. If your street is not scheduled for plowing, the ban is not in effect and regular parking is permitted.

**Q: My street wasn't scheduled to be plowed last night, but snow clearing equipment came down the street anyway. How come?**

A: The scheduling of plow progress is based on the City's best estimate of the plowing conditions that may be encountered, but they are very dependent upon weather conditions. There will be occasions where the crews are able to proceed faster than expected and, on those occasions, they may move into areas that have not been identified for plowing. In those instances the plowing crews will be plowing the non-parking side of the street only. The parking side of the street would then be scheduled for plowing the next shift when the cars could be removed.

**Q: How are residential streets prioritized for plowing?**

A: Residential street snow zones are prioritized for plowing based on recycling/garbage day.