PART E – SPECIFICATIONS

Add: E2.16(f) The Contractor shall also provide a report that includes:

(i) The method of initial contact for each participant (either landline or mobile service);

(ii) The method used by each survey participant for survey completion (either telephone or online); and

(iii) Total survey time for each participant.

QUESTIONS AND ANSWERS

Q1: Would it be possible to share the call disposition report from 2019? This will help assess participation metrics including survey length and suggested mobile vs. landline quotas.

A1: The City of Winnipeg does not have this information as it was not required in the analysis of the previous survey.