Know Your Zone App
How to Turn On Location Services

If Location Services are turned off on a mobile device, the Know Your Zone app will display the following message when users try to use the “Search by Location” function from app’s Home screen:

Location services (GPS) do not appear to be enabled on the device.
Note: the "location search" function of this app relies on GPS data. GPS data may not be accurate for a variety of reasons, including cell signal, cloud cover and other obstructions. Please ensure that your target location is accurate before relying on the information provided by this app.

OK

Following are directions on how to enable Location Services:
iOS (iPhone, iPad):

1. Open Settings app.
2. In Settings, search for Location:
3. Select Location (Privacy) from search results:

   ![Location Services](image)

   4. In Location Services, make sure that it is flicked to the enabled position (green!).

   ![Location Services](image)
5. Now scroll down in the Location Services screen to locate **Know Your Zone** app. Tap on the right arrow to select it, and open location settings for this app.

6. Finally, in the **Know Your Zone** settings make sure that “**While Using the App**” is selected.
Screenshots are not attached because different Android devices usually have their own vendor customized look & feel. But generally speaking, the process is the same as for iOS.

1. Go to **Settings**.
2. Go to **Location** (most Android systems also allow searching for a setting).
3. Make sure that Location is set to “**On**” position.