



Water and Waste Department

Welcome to your new water bill!

Important new changes

- You have a new water account number.
- You have 30 days to pay your bill.

Things you need to do

- Check that your name and address are correct. Please contact us if there are any errors.
- Check to make sure you are using your **new water account number** if you pay your bill online or by phone. We will update your account number if you are on our Pre-Authorized Payment Plan.

To contact us

- Phone **986-2455**,
8:30 am to 4:30 pm, Monday to Friday (except holidays)
- Email **waterbill@winnipeg.ca**

For a detailed explanation of the different sections of your new bill:

- Visit our web site at
winnipeg.ca/waterandwaste/billing/bill.stm